CULTURE & IDENTITY
Goal: To build a passionate, inspired, integrated and collaborative culture among all staff and volunteers, founded on our shared values and driven by St. Anne’s mission and goals.

INFRASTRUCTURE & CAPACITY
Goal: To guarantee the human, financial and physical resources necessary to sustain St. Anne’s work over time, with excellence.

QUALITY
Goal: To pursue the highest outcomes through the delivery of quality services to all stakeholders.

STRENGTHENING & SUSTAINING ST. ANNE’S
Enhance St. Anne’s fiscal security and sustainability to provide an additional 5% net budget relief

Improve employee retention and maintain 80% annual retention rate

Include community engagement objective in performance evaluations

Complete, open and maximize utilization of Beverly Terrace, a permanent affordable supportive housing complex.

Maintain the highest standards and adhere to best practices demonstrated by reaccreditation by the Council on Accreditation

Ensure continued sustainability and quality following implementation of Continuum of Care Reform (CCR).

Update St. Anne’s governance structure to respond to current and future needs

Increase board attendance to at least 70%

Increase volunteers and volunteer hours by 20%